

CASINO OPERATIONS

Thermal Cameras / Digital Thermometers. Points of entry will be limited to allow our security team to conduct non-invasive temperature checks utilizing thermal cameras / Digital Thermometers. Anyone displaying a temperature over 100.4°F / 38°C will be taken to a private area for a secondary temporal temperature screening. Employees or guests confirmed to have a temperature over 100.4°F / 38°C will not be allowed entry to the property and will be directed towards appropriate medical care.

Hand Sanitizing will be mandatory upon entry and gloves will be offered at the entrance to all guests.

Casino Cage

Cleaning & Sanitizing Protocol

a) Guest facing counters will be sanitized at least once per hour

Physical Distancing Protocol

1. a) Guests will maintain 1.5m of separation while waiting in line with spacing clearly marked on the floor
2. b) Plexiglass protection will be installed at all casino cashier cage location as an additional safety measure

Guest Considerations

1. Hand sanitizer stations are located outside of the Main Cage

Electronic gaming machine Operations

Cleaning & Sanitizing Protocol

1. (a) Hand-sanitizing stations will be on the Casino rewards locations, TITO kiosks
2. (b) Workstations will be sanitized at least once every four hours
3. (c) Electronic gaming machine attendants will offer to sanitize electronic gaming machines for guests sitting down at a machine
4. (d) Electronic gaming machines will be sanitized at least once every four hours
5. (e) Electronic gaming machine supervisors will complete a log in each section to track each machine's sanitization schedule
6. (f) Electronic gaming machine mobile responder will send necessary alerts to ensure timely cleaning and sanitization protocols

Physical Distancing Protocol

1. (a) Electronic gaming machine machines will be turned off and/or reconfigured with the chairs removed to allow for separation between guests
2. (b) Guests will maintain 1.5m while waiting in line at reward locations

Guest Considerations

1. (a) Hand sanitizer dispensers will be placed throughout the room
2. (b) Signage will be placed throughout the electronic gaming machine floor to remind guests to sanitize electronic gaming machine machines before use or contact a electronic gaming machine attendant for assistance

Table Games Operations

Cleaning & Sanitizing Protocol

1. (a) Gaming employee will sanitize table-game rails after each guest leaves a game
2. (b) Gaming employee will sanitize each chair after each guest leaves a game
3. (c) Gaming employee will sanitize the exterior of the card shoe when entering a game and the interior of the card shoe when there is no play
4. (d) Gaming employee will sanitize the outside of shufflers every four hours; inside to be sanitized once per week
5. (e) ball and dolly will be sanitized when a new dealer enters the game
6. (f) Pit Podiums will be sanitized by gaming employee every hour including phones, computers, Veridocs, all hard surfaces and cabinetry
7. (g) Visual limits display will be sanitized every time a new supervisor enters the pit
8. (h) BJ discard holder will be sanitized by gaming employee at the end of their rotation
9. (i) Gaming employee will sanitize token boxes when entering a game
10. (j) Chip cleaning will be done monthly and reviewed when borders open
11. (k) Layouts will be steam cleaned daily
12. (l) Employees will sanitize tables and chairs after using the dealer lounge

Physical Distancing Protocol

1. (a) There will be a four chair/guest maximum per table game
2. (c) Unrelated guests will be discouraged from congregating behind players
3. (d) Seating in the dealer lounge will be removed and maximum occupancy limits enforced

Guest Considerations

1. (a) Guests will be reminded to use hand sanitizer prior to the start of play
2. (b) Cocktail Servers will remain available and serve beverage upon request

Poker Operations

Cleaning & Sanitizing Protocol

1. a) Gaming employee will sanitize table game rails after each customer leaves (ongoing)
2. b) Gaming employee will sanitize each chair after a customer leaves (ongoing)
3. c) Gaming employee will sanitize the outside of shufflers every hour; inside to be cleaned once per week
4. d) Gaming employee will sanitize podiums at least once per hour including phones, computers, all hard surface and cabinetry
5. e) Gaming employee will sanitize in table rating units each time they enter a game
6. f) Gaming employee will sanitize token boxes
7. g) Layouts will be steam-cleaned daily
8. h) Chip sanitation solutions are being reviewed – pending expert guidance

Physical Distancing Protocol

1. b) Maximum seating will be established at 8 per table and reviewed upon opening phases of borders

Guest Considerations

1. a) Guests will be reminded to sanitize their hands prior to the start of play
2. b) Face Masks usage will be reviewed upon opening of borders