



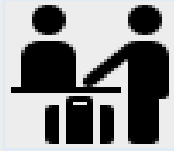
Dear guests and partners,

First of all, we hope that you all are safe and looking forward to your next vacation with us at Captain Don's Habitat. This document is created to ensure everybody that we are enhancing safety and sanitation protocols to keep guests safe amid COVID-19 and beyond. Our management team is closely monitoring COVID-19 (coronavirus), a situation that remains extremely dynamic, and therefore we will make proper adjustment when it's necessary.

We are committed to upholding the highest standards of hygiene, and want you to feel safe when you are visiting us. This will result in new procedures and therefore we hope and ask for your understanding. Please rest assured that we are following protocols and procedures from appropriate agencies, including the Public Health Department of Bonaire to keep ourselves informed continuously by the Health Organizations worldwide. Thank you for choosing Captain Don's Habitat as your holiday destination. We look forward to welcome you soon again!

**Kind Regards,
The Habitat team**

We are vigilantly implementing the below measures to continue to provide a safe and clean environment on our premises at all times:



General and Hotel:

- We have added to our inventory disinfectant products that have been pre-approved by the U.S. Environmental Protection Agency (EPA) for use against emerging viral pathogens. These disinfectants will be applied during routine cleaning of guestrooms, public spaces and meeting rooms. They will also be applied to our linen when washing laundry. Bedspreads will be washed more frequently,
- Our housekeeping staff uses the disinfectants safely and correctly, wearing gloves when cleaning. Many of these cleaning products need to remain on hard surfaces for several minutes in order to work, we follow the manufacturer's instructions for proper use to get the most effective virus killing protection,
- Our hotel staff will use face shield at all times,
- A protective shield will be installed in the front desk area to minimize contact,
- Social distancing stickers will be placed where it's necessary,
- We are scheduling and performing routine deep cleaning in vacant rooms and disinfection of all contact surfaces in public areas, television remote controls, toilet flush handles, door handles, water faucet handles, and flooring,
- Public spaces and the front desk will be cleaned more frequently. We provide disposable disinfectant wipes to front-of-house staff to disinfect surfaces. There is also an alcohol-based hand sanitizer dispenser on our lobby available for everyone. Pens at the front desk and room keys will also be cleaned with disinfectant,
- We have increased the deployment of antibacterial hand sanitizers,

- We are educating our staff on the most common signs and symptoms of coronavirus infection, which are fever, dry cough, and shortness of breath. Symptoms typically occur 1-14 days after exposure, though a small proportion of people who are infected don't have symptoms,
- All employees are instructed each day on correct hand-washing and sanitizing procedures. If they feel ill, they are instructed to stay at home and consult with a doctor,
- If at any point a guest feels ill, they should return to their room and contact the front desk. A member of staff will then liaise with a medical professional to provide assistance.



Front Office:

- We will have floor decals to ensure social distance at 1.5 meters (6ft) between waiting guests by markings on the floor,
- Captain Don's Habitat will have multiple check in options to avoid queuing at the front desk upon arrival,
- In all check-in areas we will have a protective shield to minimize guest contact, and all staff will wear protective shields.



Restaurant:

- Temporarily we will not have buffets,
- There will be extra care of personal hygiene. There will be hand sanitizers in the restaurant and bar areas,
- Surfaces will be cleaned regularly with anti-bacterial spray,
- Tables will be placed according to the social distancing rule of at least 1.5 meters,
- All surfaces and dining tables will be cleaned frequently with recommended sanitizing products. Serving procedures will be adapted to COVID-19 measurements.



Diveshop:

The Dive Operations will temporary enforce the following operational changes to ensure everyone's safety. These guidelines do require to certain levels of mandatory regulations and to some levels of co-operational and suggested safety guidelines. To ensure the maximum diving freedom we propose the following Covid19 measures.

Mandatory for all Guest and Divers of Captain Don Habitat Dive Resort:

- If you tested positive for COVID- 19 or any symptoms you should not travel to Habitat Bonaire,
- If you have recovered from COVID-19 and had any pulmonary problems a signed Dive Medical Ph approval for Diving is required. This has to be done at home prior to coming to Habitat (we have medical statement forms available),
- Anyone with mixed sneezing and heavy cough or Fever symptoms will not be allowed on any of the Boat Dives. We offer future Boat Dive Credits to cover the lost dives,
- All guest and staff on the boats are required to wear a mouth and a nose Barrier. Models with exhale valves are not accepted. All other or self-made fabrics are ok,
- Social distancing in the Dive Shop, the Dive Shop Managers office is off limit for all guest, any inquiries will be handled outside of the office. Rental counter allows 2 guest max inside the room and 2 guest outside the window. 6 ft distance rule is mandatory inside the room. Outside it is recommended,
- It is not allowed to defog and rinse masks on the boats, it has to be done in the water,
- Aerosol sun protection is not allowed to be sprayed while on the boats.

Temporary recommended safety guidelines and procedures:

- Daily 9 AM orientation on patio outdoor, face masks are required,
- Rental gear counter, there will be the indoor section with max 2 customers at the counter rule, we issue gear and weights there, waiting line should also wear face mask and may social distance at own implementation. Outdoor window will only serve weights, waiting line should also wear face masks and may social distance at own implementation. The staff will issue any dive computer and dive lights from the office at the counters,
- The Marine Park Nature fee needs to be purchased online



- Dive lockers, individual or as buddy team, wearing a facemask is suggested while setting up gear and working in this area,
- Instruction will only be with E-learn and all will be outdoors,
- Other guidelines may apply as to be outlined by public health department.

For yours and our safety, we will provide the following help or special adapted procedures:

- The dive shop will perform multiple daily disinfecting routines, tanks, rental area and gear room and rinse tanks and showers and boats. Chlorine based and Alcohol based disinfectants will be used as outlined by our public health department guidelines,
- Non-group divers with a boat package. We will maintain the regular schedule 8:30 & 11 Am and 2PM. We will limit to 16 divers on Bonaire Diver and Xtreme Freedom, and max 14 on Ocean and Reef Freedom. With this spacing setup and because an open air environment, it is required to wear a facemask while boarding, setting up gear and during boat ride and disembark on the dock procedures. If any assistance is needed, we will perform in an adapted procedure on the fly,
- Habitat will provide facemask if you don't have one, damaged or lost your own. We also provide disinfectants for your hands and mask cleaning. It is mandatory to use while boarding, handling gear and disembarking,
- Dive groups will be accepted to be all on one boat with maximum capacity if all agree on that, and must wear a face mask and use our provided disinfectants coming onboard, handling gear and disembarking. If Groups prefer more spaced diving, we will adapt departure times and will run multiple departures,
- If any assistance is needed, we will perform in an adapted procedure on the fly,
- Temporarily we will not take any off property boat dive guest. However, we accept off property divers to pass through our facility into the water.



Pool area:

- All beds will be placed 1.5 meters (6ft) apart, beds may be moved guests, keeping in mind that the social distance is maintained,
- All beds will be sanitized regularly,
- Drinks are allowed to be taken at the pool area.

Finally:

Please note that all measurements are taken with safety in mind and our target is to get back to normal in a safe and progressing way. Procedures and regulations are subject to change in both directions so either loosen up or tighten up depending on Covid19 public health department regulations and advisory.

Please now that during this challenging time, your safety is our highest priority. We truly appreciate the trust that you place in us.

